

# FY2017 Financial Results

February 9, 2018 Vision Inc. (1st Section of the Tokyo Stock Exchange, code: 9416)



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# Performance Highlights and FY2017 Actual Results

# Performance Highlights (FY2017)



- Both sales and each profit are the highest ever.
  - Sales JPY17,554mn (+18.3% YoY)
  - Operating profit JPY1,788mn (+38.6% YoY)
  - Net income JPY1,208mn (+48.5% YoY)
- "GLOBAL WiFi" Business :
  - Sales JPY10,392mn (+31.8% YoY)
  - Segment profit JPY1,593mn (+39.7% YoY)
    - Increase in rental number for new and repeat use in each distribution channel.
    - Increase in index (rental number) and decrease in ARPU due to increase in personal usage ratio.
    - By improving cost efficiency and SG&A expenses ratio, improve profitability.
- Information and Communications Service Business :
  - Sales JPY7,104mn (+2.2% YoY)
  - Segment profit JPY1,172mn (+14.4% YoY)
    - Continue to perform well due to acquiring newly established companies and accumulating continuous dealings by CRM.



## Record high. Sales: +18.3% YoY, and Operating profit: +38.6% YoY.

(JPYmn, %)

	FY2017 Ac	ctual result	Increase or decrease	
Account title	Amount	Composition ratio	Amount	Increase or decrease ratio
Sales	17,554	100.0	+2,711	+18.3
FY2016 Actual result	14,843	100.0	+2,358	+18.9
Gross profit	10,160	57.9	+1,538	+17.8
FY2016 Actual result	8,622	58.1	+1,712	+24.8
Operating profit	1,788	10.2	+498	+38.6
FY2016 Actual result	1,290	8.7	+485	+60.3
Recurring profit	1,795	10.2	+496	+38.3
FY2016 Actual result	1,298	8.7	+490	+60.8
Net income attributable to parent company shareholders	1,208	6.9	+394	+48.5
FY2016 Actual result	813	5.5	+228	+39.0

# **Operating Profit Increase Factor**





# Segment Actual Result



- Growth in the "GLOBAL WiFi" Business drives the business results.
- Profit growth in the Information and Communications Service Business is also strong.

		FY2017	FY2017 FY2016 Increase of		
		Amount	Amount	Amount	Increase or decrease ratio
	"GLOBAL WiFi"	10,392	7,882	+2,509	+31.8
	Information and Communications Service	7,104	6,948	+156	+2.2
Sales	Subtotal	17,496	14,830	+2,665	+18.0
	Others	58	13	+45	+345.8
	Adjustment amount	_	_	_	_
	Total (Cons.)	17,554	14,843	+2,711	+18.3
Segment profit	"GLOBAL WiFi"	1,593	1,140	+452	+39.7
	Information and Communications Service	1,172	1,024	+147	+14.4
	Subtotal	2,765	2,165	+600	+27.7
	Others	△102	△54	∆48	∆89.1
	Adjustment amount	∆874	∆820	△53	△6.5
	Total (Cons.)	1,788	1,290	+498	+38.6

# "GLOBAL WiFi" Business Transition of Performance



Accelerate customer acquisition speed. Significant increases in sales and profits.

- Priority measures (acquire more corporate customers, and accumulate repeat users) are favorable.
- Capturing FIT demand is also fairly steady.
- Capture rapidly the expanding market of inbound travelers to Japan.
- Continue to improve cost efficiency and SG&A expenses ratio.



(Attention) Regarding the quarterly results in FY2015, year-on-year ratio is for reference, because we do not prepare for the quarterly financial statements.

# Information and Communications Service Business Transition of Performance



Continue to increase sales and profit.

- Continue to perform well due to acquiring our main targets (newly established companies, venture companies).
- Accumulate continuous dealings by CRM.
  - Further sales increase by up/cross-sell strategy.
    - In addition to communication services, additional services are offered according to customer's needs, such as electric power service "Haruene Denki" etc.



(Attention) Regarding the quarterly results in FY2015, year-on-year ratio is for reference, because we do not prepare for the quarterly financial statements.



# FY2018 Outlook of Financial Results



## Sales: +17.3% YoY, and Operating profit: +25.9% YoY.

(JPNmn, %)

	FY2018	Forecast	Increase or decrease	
Account title	Amount	Composition ratio	Amount	Increase or decrease ratio
Sales	20,599	100.0	+3,044	+17.3
FY2017 Actual result	17,554	100.0	+2,711	+18.3
Gross profit	12,103	58.8	+1,942	+19.1
FY2017 Actual result	10,160	57.9	+1,538	+17.8
Operating profit	2,252	10.9	+463	+25.9
FY2017 Actual result	1,788	10.2	+498	+38.6
Recurring profit	2,254	10.9	+459	+25.6
FY2017 Actual result	1,795	10.2	+496	+38.3
Net income attributable to parent company shareholders	1,520	7.4	+311	+25.8
FY2017 Actual result	1,208	6.9	+394	+48.5

# Segment Forecast



(JPNmn, %)

- "GLOBAL WiFi" Business :
  - Expand channels (increase sales consignment agreement, corporate contract, etc.), continue inbound market expansion, further improve operating efficiency
- Information and Communications Service Business :
  - Enhance distribution channel, accumulate Up/Cross Selling

LOBAL WiFi" formation and mmunications Service <b>btotal</b> ners justment amount	FY2018 Forecast Amount 12,951 7,504 20,456 142	FY2018         Actual result         Amount         10,392         7,104         17,496         58	Increase of Amount +2,559 +400 +2,959 +84	or decrease Increase or decrease ratio +24.6 +5.6 +16.9 +144.9
ormation and mmunications Service <b>btotal</b> ners	12,951 7,504 <b>20,456</b>	10,392 7,104 <b>17,496</b>	+2,559 +400 <b>+2,959</b>	decrease ratio +24.6 +5.6 +16.9
ormation and mmunications Service <b>btotal</b> ners	7,504 <b>20,456</b>	7,104 <b>17,496</b>	+400 <b>+2,959</b>	+5.6 <b>+16.</b> 9
mmunications Service <b>btotal</b> ners	20,456	17,496	+2,959	+16.9
ners	-	•		
	142	58	+84	+144.9
justment amount	_	_	_	
				-
tal (Cons.)	20,599	17,554	+3,044	+17.3
_OBAL WiFi″	1,946	1,593	+353	+22.2
ormation and mmunications Service	1,319	1,172	+147	+12.
btotal	3,266	2,765	+500	+32.7
ners	△11	△102	+91	+89.
justment amount	∆1,002	△874	△127	∆14.
	2,252	1,788	+463	+25.
	ners justment amount	ners $ riangle11$	ners $\triangle 11$ $\triangle 102$ justment amount $\triangle 1,002$ $\triangle 874$	ners $\triangle 11$ $\triangle 102$ +91justment amount $\triangle 1,002$ $\triangle 874$ $\triangle 127$



	Excerpt from "Determination of Details of Issuance of Stock Acquisition Rights" on Nov. 30, 2017		
Item	Details		
Name	Vision Inc. Third Series Stock Acquisition Rights		
Issued	13,560 units (100 shares per stock acquisition right, 1,356,000 shares of common stock)		
Issue price	JPY1,600 per stock acquisition right		
Total issue price	JPY3,510,684,000		
Target	Directors (excl. outside directors), employees, employees of the subsidiaries 163 people 13,560 units		
Conditions for the exercise of the stock acquisition rights % See the table below	If the operating profit for any fiscal year from FY2018 to FY2021 falls below JPY1.6bn, the subsequent stock acquisition rights cannot be exercised, except for the stock acquisition rights that are already exercisable.		
	rofit in any fiscal year from Y2021 exceeds JPY3.6bn Exercisable ratio : 100%		
Operating pr	rofit in FY2020 exceeds JPY3.1bn Exercisable ratio : 30%		
JPY2.1bn al	rofit in FY2018 exceeds nd operating profit in eeds JPY2.6bn Exercisable ratio : 30%		



# Look back on FY2017 / Efforts to make in FY2018

# Look back on FY2017



#### "GLOBAL WiFi" Business

- 1. Expansion (Market development = Growth at each stage, global expansion)
  - Diversification of distribution channels
    - Travel agencies and other partners etc.
- 2. Stability (Improve profitability)
  - Steadily accumulate repeat users by CRM
  - Capture corporate demand
    - Increase in ARPU, less seasonal variability, high repeat frequency
  - Cost control, productivity improvement
    - Reduce cost : Continuously reduce data usage purchase unit price, manage the number of line to connect at the same time
    - Improve operation efficiency : Utilize CLOUD WiFi, Smart Pick-up, Smart Entry
- 3. Utilization (Business development = Travel related service platform)
  - Inbound media advertising business
  - Useful services (Translation device "ili" "POCKETALK")

#### **Information and Communications Service Business**

- Enhance distribution channel
  - By further strengthening internal collaboration, accumulate up/cross selling
  - Expand web channels for our major customers (newly established companies, venture companies)
- Enhance products, services, and business models
  - Improve ARPU by additional introduction of BtoB products (Electric power service)
  - Accumulate continuous dealings by CRM, and continuous stock model is successful

# FY2018 Priority Policy

(Improve profitability)



- Challenge for evolution
  - Differentiate by expanding business and monetizing peripheral business.
  - Realize to lead the industry overwhelmingly (productivity, market share, profit).



- Further improve operation efficiency
- OWhole Company
- Improve productivity by active utilization of AI, RPA, IoT



Growth Strategy

# Medium-Term Profit Growth Image



Steadily promote the growth strategies of the two main business segments.

- "GLOBAL WiFi" Business Customer Foundation
  - Expansion (Market development = Growth at each stage, global expansion)
  - Stability (Improve profitability)
  - Utilization (Business development = Travel related service platform)
- Information and Communications Service Business
  - Enhance channel.
  - Enhance products, services, and business models.





# "GLOBAL WiFi" Business Rental Process



- Offer anytime, anywhere, safe, secure and comfortable mobile Internet environment all over the world.
- Rental service, costs only when traveling.
- Can connect with multiple users and multiple devices (smartphone, PC, etc.).

<hr/>



# Utilizing CLOUD WiFi (Improve Profitability)



- A Wi-Fi router equipped with next-generation communication technology that manages SIM on the cloud.
- Labor saving of shipping operation = Shipment related cost down
  - Increase to approx. 50% of shipping Wi-Fi routers. (As of December 2017)
- Develop "GLOBAL WiFi for Biz" for corporate customers.
  - Keep it at the customer's place = No need to order and receive a router for each use
  - Plan to offer for individuals as well.



# Compare How to Connect the Internet Abroad



- "Global WiFi" "NINJA WiFi" is the best way due to safe, secure, comfortable, and less expensive.
- Benefits not only for travelers but also for business use.
- The convenience of renting Wi-Fi router for trip has been recognized even in areas other than Japan, mainly in Asia. \* Created by our research and standard

How to Connect	Price	Area	Speed	Management	Security	
Powered by GLOBAL WIFI	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
	Based on the best quality network in each local area. Low price, secure, safe, available to connect anywhere. Easy to set-up, easy to manage.					
Roaming	×	$\bigtriangleup$	$\bigtriangleup$	$\bigcirc$	$\bigcirc$	
	Problem with price. (From JPY1,980 to JPY2,980/day. Maybe charged even more.)					
Prepaid SIM	$\bigtriangleup$	$\bigtriangleup$	$\bigcirc$	×	$\bigcirc$	
	Need to know how to manage. (Set-up, activation, recharge, etc.)					
Wi-Fi Spot (Hotel, Café, etc.)-	$\bigcirc$	×	$\triangle$	$\bigcirc$	×	
	Problem with security (hacking), coverage (not available when moving).					



Use existing customer foundation and offer useful information/service to solve problems during overseas travel.





• Travel advertising media

Advertising media using contact points for users of "Global WiFi", "NINJA WiFi", and other affiliated services of our overseas partners.

- Reachable "directly" to significant overseas travelers
  - "Surely" contact your target overseas travelers. \*1
  - Total 7.4mn people a year. \*2



- Possible to approach according to travelers' behavior scene
  - Provide various media for each contact point.
  - According to attributes, make optimal communication at each scene before travel/during travel/after travel.



- %1 Not correspond to visitors to some countries and regions. (We select the countries and regions where we expect advertisement effect.)
- \*\*2As of FY2017\*\*3Incl. our overseas bases and overseas partners\*\*4Destination : Excl. Japan<br/>Copyright(C) 2018 VISION INC. All Rights Reserved.24



• Airport counter



# Travel Related Service Platform (Media)







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# Travel Related Service Platform (Media)







- Rental service of wearable translation device
  - Suggest usage scenes for overseas travelers and foreign travelers visiting Japan
    - Have multilingual support, eliminate opportunity losses, and provide satisfaction.
      - "Communication with staffs of facilities etc. during the stay" Trouble… 32.9% \*
  - Offer for online and offline. (Available in 63 languages)
    - Resolve language anxiety by choosing the device according to needs and scene.



Instantly

Online Bidirectionally



\* Japan Tourism Agency "Questionnaire on Improvement of Accepting Environment in Japan by Foreign Travelers Visiting Japan" (February 2017) Copyright(C) 2018 VISION INC. All Rights Reserved. Information and Communications Service Business Competitive Advantage





Telephone LineCellphoneArrangementsSupport

\*Total number of companies established within 6 months (including sole proprietors), starting business with us (our research)

Office

Automation

Website Support

**Electric Power** 

Security

# Information and Communications Service Business Growth Strategy



### **Continuous stock model**

- Keeping closer to the growth of client companies, offer optimum solutions according to the growth stage.
- Structure that profits are accumulated by our original know-how CRM (customer relations/continuous dealings).



# Information and Communications Service Business Growth Strategy



- High productivity model
   Web marketing × Sales rep × CLT (Customer Loyalty Team)
- Web marketing : Attract customers' outstanding demands by our original know-how.
- Sales rep : Professional group to acquire efficiently + escalation of additional needs.
- CLT : Continue dealings and collect additional needs by customer follow-up.



# Information and Communications Service Business Growth Strategy



### O Enhance distribution channel / Enhance products, services, and business models

 
 「BIMAKE (Vision Business Market) 」
 https://vision-bizmarket.com/



- "Comprehensive support website for companies" that fully supports all companies' business.
- For our main targets, startup, small and medium-sized, and venture companies.
- Also attract customers who are preparing to establish company.
- Offer our services and tie-up partner's products with useful information.





## APPENDIX

# Group Structure



Number of affiliated companies



# Employee count (Full-time) Female Male 497



#### Number of operation bases





## Performance Data





#### SG&A expenses








				(JPYmn, %)
	FY2017	FY2016	Compared to the previous consolidated fiscal year end	
	Amount	Amount	Increase or decrease	Increase or decrease ratio
Assets				
Current assets	8,995	8,129	+865	+10.6
Cash and deposit	6,256	6,241	+14	+0.2
Fixed assets	2,488	1,805	+683	+37.8
Tangible fixed assets	859	480	+378	+78.7
Intangible fixed assets	590	423	+167	+39.6
Investments and other assets	1,038	901	+137	+15.2
[Total assets]	11,483	9,935	+1,548	+15.6
Liabilities				
Current liabilities	2,895	2,600	+294	+11.3
Fixed liabilities	2	22	∆20	∆89.4
[Total liabilities]	2,897	2,623	+274	+10.5
Net assets				
[Total net assets]	8,586	7,312	+1,274	+17.4
Equity ratio	74.6	73.6	+1.0	_

# "GLOBAL WiFi" Business Market Size



- Inbound (Overseas travelers to Japan) :
  - Over 28.69mn people for a year. \* FY2017 actual result
  - Potential market size: approx. JPY200.8bn 💥
  - Government's target: 40mn people in 2020
  - Outbound (Japan  $\rightarrow$  Overseas) :
    - Remained at around 17mn people.

- Overseas travelers in the world (Number of • international tourist arrivals) :
  - Global travelers from overseas to overseas are the huge market of 1.3bn people scale.
  - Potential market size : approx. JPY9tn and more 💥



# "GLOBAL WiFi" Business Growth Story





# "GLOBAL WiFi" Business Customer Attributes

(Corporate · Individual)



# FY2017 Cumulative Total (Jan.-Dec.) Actual result



%It is the ratio of overseas use (outbound: Japan  $\Rightarrow$  overseas).



FY2017 Cumulative Total (Jan.-Dec.) Actual result



#### "GLOBAL WiFi" Business Customer Attributes (By Gender / Age · Past Cumulative Total)





#### By gender, corporate / individual







Over 60

Unknown

42

It is the ratio of overseas use (outbound: Japan  $\Rightarrow$  overseas).

55-59

**50-54** 

45-49



**Business Summary** 

# VISION INC.



Code Incorporated	9416 (1st Section of the Tokyo Stock Exchange) December 4, 2001 (Founded June 1, 1995)	<ul> <li>Operation Bases and Affiliates</li> <li>Domestic Affiliated Companies : 2</li> <li>Domestic Operation Bases : 10</li> <li>Domestic Airport / Port Counter : 16</li> </ul>		
Management Philosophy Head Office	Contributing to the Information and Communications Revolution 5F Shinjuku i-Land Tower, 6-5-1 Nishi-	<ul> <li>Global Affiliated Companies : 12</li> <li>2011 Korea, USA (Hawaii), Hong Kong</li> <li>2012 Singapore, Taiwan, UK</li> <li>2014 Vietnam, China (Shanghai), France, Italy</li> </ul>		
	Shinjuku, Shinjuku-ku, Tokyo 163-1305	2016 USA (California), New Caledonia		
Employees	Domestic: 555 Global: 78 (As of December 31, 2017)	providentes		
Affiliated Companies	Domestic: 2 Global: 12 (As of December 31, 2017) Global WIFI VK LTD Global WIFI France SAS Vision Mobile Italia S.	r.I. VISION MOBILE USA CORP.		
Business	GLOBAL WiFi Information and Communications Service UISION VIETNAM ONE MEME LIMITED LIABILITY COMPAN	技有限公司 Vision Mobile Korea Inc. Limited Vision Mobile Hawaii Inc.		
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History





## **Core Strategies**



#### Niche & Focus strategy



- Discover the challenges born in the niches of the evolution in information and communications, and develop new markets.
- Focus management resources on carefully selected targets, and refine our services.
  - ✓ Overseas travelers
  - ✓ Startup companies

#### Price & Quality leadership strategy



- Production efficiency is thoroughly pursued.
- Realized by improving organizational structure and business speed.
- While maintaining high quality of service, demonstrate price competitiveness surpassing competitors.
- ✓ Productivity, price advantage
- Service quality evaluation

### Up/Cross selling strategy



- Pick up new needs for information and communications services and continuously offer services at reasonable prices at the right time.
- Build a long-term relationship with customers.
  - ✓ Original CRM
  - ✓ Stock business



#### Contributing to the Information and Communications Revolution



Materials and information provided in this announcement include so-called "forward-looking statements".

They are estimated at the present and are based on the assumption that involves forecasts and risks, and substantially they include uncertainties which could cause different results from these statements.

These risks and uncertainties include general industry and market conditions, and general domestic and international economic conditions, such as interest rates and currency exchange fluctuations.

In the future, even if there is new information or future events etc., we does not undertake any obligation to update and modification of the "forward-looking statements" included in this announcement.

Vision Inc.

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